

For office use only

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# Claim Form

## 1. Your details

Lead Insured's name

Euler Hermes Policy Number

Name of Creditor (other insured) for this Debt if different to above

**Please provide your contact details for this claim**

Name  Position

Preferred method of contact:  Email  Post  Fax

Please give us your email address/postal address/fax number as indicated

## 2. Buyer details

Full Company Name

Trading Style (if different)

Proprietor(s) Name(s) (if not Limited)

Address

Postcode (if applicable)  Country

National Identifier (eg Registration No)  Euler ID No

## 3. Debt details

 Currency: 

 Exchange rate (if applicable): 

Invoice month & year	Net amount	VAT amount	Gross amount
<b>Total Invoiced</b>			
<b>Amount of any Work in Progress</b> (as defined in your policy):			<input type="text"/>

## 4. Reason for your claim

**Reason** Tick 1 box only

Buyer in Insolvency

Protracted Default

Inconvertibility

Insured Peril

Public Buyer Default

## 5. Contractual Terms of Payment

**Please state your contractually agreed terms of payment**

Number of Days:

From Date of

Invoice

Delivery

OR

Number of days from end of month

From Date of

Invoice

Delivery

Other (Please State)

## 6. Details of your Claim

### A. TRADING WITH THE BUYER

**Method of Trading** (select one of the following)

Open Credit

Consignment Stock

Letters of Credit

Bills of Exchange

Other – please give details

Are any of the unpaid invoices subject to a dispute?

Yes

No

If yes, please provide full details in Section 8, and confirm which invoices are disputed.

### B. ACTION TAKEN TO RECOVER THE DEBT

Euler Hermes Collections Case Number (where applicable).

If Euler Hermes Collections were not instructed to recover this debt, please provide details of all collection action taken, including the third party used, the date when legal action commenced and copy correspondence.

  
  
  

### C. SECURITIES HELD Please indicate as shown.

Retention of title – please give details

  

Guarantees

Contra account

Lien

Other – please give details

Action taken to enforce your security

  
  

### D. JUSTIFICATION FOR CREDIT Please indicate what you have used.

Euler Hermes Approved Limit

Credit Opinion

Trading History

Credit Intelligence Opinion

Other – please give details

  

### E. NON-CANCELLABLE CONTRACTS

Are you claiming for any losses incurred after a reduction in cover under a Non-Cancellable contract as defined by condition 7 of the policy?

Yes

No

Please note that you may choose between Delayed Effect and Non-Cancellable contract cover. However, the two may not apply together.



## 8. Additional information


## 9. Declaration & authorities

I/We agree that where a claim is paid in accordance with policy terms and conditions as soon as Euler Hermes UK ("EHUK") and/or Euler Hermes Ireland ("EHI") notify us of their payment of the claim I/we agree that our rights to any Salvage, including any dividend declared in the Insolvency of the Insured Buyer, will be automatically assigned to EHUK and/or EHI. I/We warrant that at the time of the assignment to you, we have full ownership of the debt as well as the rights to any Salvage.

I/We confirm that all documents relating to the debt are available for inspection if required. I/We authorise Euler Hermes UK and/or Euler Hermes Ireland to communicate on my/our behalf with any person dealing with the buyer's affairs.

I/We declare that to the best of my/our knowledge and belief, the information given here is true and correct in every respect.

Name of signatory

Position in company

Name of company

Signature

Date

**We will acknowledge your claim within 5 working days.**

**PLEASE RETURN THIS FORM TO EULER HERMES UK:**

**By Email**

[ehukclaims@eulerhermes.com](mailto:ehukclaims@eulerhermes.com)

**By Post**

Euler Hermes UK  
1 Canada Square  
LONDON  
E14 5DX

**By Fax**

From the UK: 020 7718 7260  
From the RoI: 01 200 0451

### Privacy Notice

Personal data provided by you, including personal data relating to the partners, directors, shareholders and employees of your business or your customers ("relevant data") may be processed by Euler Hermes UK and other companies and branches within the Euler Hermes Group, including Euler Hermes Ireland and Euler Hermes Collections ("data controller") for the purpose of carrying out their insurance, risk assessment, debt collection and other associated activities ("relevant activities"). Relevant data will be held securely and in confidence. The data controller may disclose relevant data to responsible third parties such as credit reference agencies and third party agents, which may also process the data for the purpose of carrying out relevant activities. Relevant data may be processed both within and outside the European Economic Area, and the data controller may share relevant data with fraud prevention agencies, regulatory bodies and other law enforcement agencies (including the police), for the prevention and detection of fraud and money laundering.

By supplying personal data relating to your customers, you confirm that you have obtained the consent of all relevant individuals to provide their personal data to the data controller and to permit the processing of such data as set out in this notice.

Further information on the identity of the data controller and how relevant data may be processed by the Euler Hermes Group can be found in Appendix 1 (Data Protection Information Notice) of the Data Protection Guide contained in your Policy documentation.

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London  
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**Fax : +44 (0)20 7512 9186**  
**www.eulerhermes.co.uk**

**Euler Hermes Ireland**  
**Block 4, Blackrock Business Park**  
**Carysfort Avenue**  
**Blackrock, Co. Dublin**

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Euler Hermes UK and Euler Hermes Ireland are branches of Euler Hermes Europe S.A (N.V.), a limited company registered in Belgium with no. BE 0403.248.596, whose registered office address is Avenue des Arts 56, B1000 Brussels, Belgium.

Euler Hermes UK is registered as a branch in England and Wales with no. BR015404, and registered branch address 1 Canada Square, London E14 5DX.

Euler Hermes Ireland is registered as a branch in Ireland with no. 906694, and registered branch address Block 4, Blackrock Business Park, Carysfort Avenue, Blackrock, Co. Dublin.

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