



Collecting late payment doesn't need to be a headache. As a client of Euler Hermes UK, you can leave this to us.

Place your debt online at [www.eulerhermes.co.uk](http://www.eulerhermes.co.uk) or call 0800 056 5452 or email [infocoordination@eulerhermes.com](mailto:infocoordination@eulerhermes.com)

 EULER HERMES

## Our name is all it takes

When you've got a business to run, you don't want to waste time chasing commercial debts. So why not leave the job to us? We know how to do it with extraordinary care and sensitivity. And we know how to use the power of our name.

### Why use us?

#### You benefit from enhanced Policy features

As a client using our inclusive collections services you will be entitled to receive enhanced benefits under your Euler Hermes UK Policy. These include faster claim payments, a contribution to your debt recovery legal costs, reduced Policy administration and a seamless service from collections to claims.

#### We have the best people

Our staff are highly trained professionals. They have what it takes to recover your money but without risking your all-important trading relationships.

#### We specialise

Unlike many agencies, our focus is on business to business rather than consumer collections. Collecting money from companies is a specialist activity requiring specialist knowledge. This is where we concentrate our expertise, and where we have unrivalled experience.

#### We possess unique rating power

Businesses and institutions the world over use Euler Hermes trade credit ratings to gauge the strength or weakness of the customers they deal with. No organisation that wants to remain successful can afford to risk a poor Euler Hermes credit rating. So, understandably, an approach from Euler Hermes' own collection agency is a particularly powerful incentive for late-paying customers to settle their overdue debts.

#### We have an unrivalled reputation and a proven track record

We didn't become a leading international commercial collection agency by accident. We did it by getting results.

#### We have unparalleled reach – both in the UK and overseas

We provide a full collection service to clients of all sizes, in all business sectors, trading in all parts of the country. Equally important, our unique global network means we also offer a specialist international collection service worldwide

#### We have unmatched resources

As members of the Euler Hermes and Allianz group of companies, we enjoy unlimited access to the very best available business intelligence. This means that, in the pursuit of what you are owed, we can often locate the key information, or even key individuals, that other collection agencies would simply be unable to trace.

#### We offer a competitive price structure

As a Euler Hermes UK inclusive client you benefit from our special inclusive collections tariff. Our collection services are provided on a 'no collection - no commission' basis and if legal action does become necessary to collect your debt, we can offer you a seamless collection and legal service, managing your case with our local lawyers. Further, your Policy will contribute to payment of your legal costs to the level of the insured percentage of your insured debt!

#### We adhere to the highest professional standards

Playing an active role within Trade Associations and bound as we are by their codes of conduct, we are recognised for our high standards which are in line with the industry benchmark for good practice.

Our inclusive collections and legal services are provided in accordance with the **Euler Hermes Services UK Ltd Terms and Conditions of Business** for Debt Collection Services and the related **Schedule of Fees**.

Euler Hermes Collections is part of the Euler Hermes group of companies, the global market leader in credit insurance services and a member of the Allianz Group.

We provide debt collection services both in the UK and overseas and have over 60 years experience in debt collection.

Euler Hermes Collections can provide collection services for both your **insured and uninsured debts**.