

CreditTracker

Here are some of the main benefits of CreditTracker:

- Automated transfer of data to reduce administration in key area of policy management, therefore freeing up your credit control resources, for example to concentrate on cash collection.
- Identification of opportunities to increase your credit limit cover and to optimise sales with the confidence of underlying insurance.
- Greater comfort from the on-going monitoring of your ledger balances against your insured cover to remove fear of “oversight”.
- Improved management information to assist your business at all levels with understanding and managing sales and risk.
- Alerts and warnings to draw your attention to where you are approaching or exceeding current maximum credit limits, assisting with your own internal management of “acceptable” uninsured risk.
- The data you provide will be used only for the purpose of CreditTracker and will not be used by any other department, including the Risk department.
- All data provided is secure with data transfer carried out using Secure Socket Layer (SSL3) 128-bit encryption.

If you have any queries regarding CreditTracker, telephone On Line Services on 020 7860 2644 or email: onlineservices@eulerhermes.com

CreditTracker FAQs

Q Can all EHUK policyholders, including multinational and world agency customers, use CreditTracker?

A Yes, providing their credit limits are all in the same currency as the policy.

Q How does the client access CreditTracker?

A Via EOLIS, EHUK's on-line customer service.

Q How is the data transferred to EHUK?

A The client creates their own file which is uploaded manually via EOLIS or through Weblink, our automated file transfer system.

Q Can EHUK access the client's computer systems?

A No, absolutely not.

Q How much does EHUK charge for CreditTracker?

A CreditTracker is FREE to customers of EHUK.

Q What contact information is required?

A Please email the decision maker's details to onlineservices@eulerhermes.com

Q What happens next?

A An appointment is made with the decision maker, where a presentation of CreditTracker is given and instructions on how to create their extract file are discussed.

Q Then what happens?

A On-Line Services will assist in the matching of the first upload file to the corresponding Euler IDs and the initial upload into EOLIS. The On Line Services Consultant will then make another visit to provide full training on the day-to-day running of CreditTracker. Thereafter, they will receive on going support from the On Line Services department.

Q Can I view the CreditTracker demonstration?

A Yes, by typing the address below into your web browser address line.

<http://www.eulerhermes.co.uk/en/support-services/credit-tracker.html>

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